Community Engagement
a new service under the Individual & Family Services (IFS) waiver

Developing creative, flexible, and supportive community resources for individuals with developmental disabilities to increase access to informal community supports.

Community Engagement is for DDA clients who are enrolled in the Individual & Family Services (IFS) waiver and need help to connect to their local community. The number of hours will be determined by an individual’s annual IFS benefit amount and other IFS services that may be included in their plan.

Services are Provided by an individual or agency contracted with the Developmental Disabilities Administration (DDA) to provide Community Engagement services. A provider may not be a parent of the participant or an employee of Aging and Long Term Care Services Administration (ALTSA) or DDA.

To Request Community Engagement, talk to your son/daughter’s DDA case manager at your annual assessment (if currently on IFS). If your family member is on DDA’s No Paid Services Caseload and lives at home with you, call the Service Request & Information Line to request Individual & Family Services (IFS):

Region 1
Spokane: 800-319-7116
Yakima: 866-715-3646

Region 2
Seattle: 800-974-4428
Everett: 800-567-5582

Region 3
Tacoma: 800-735-6740
Olympia: 888-707-1202

There are currently enrollment openings in the IFS waiver program. To learn more about other IFS services and benefit amounts, visit: informingfamilies.org/ifs.

Examples

Sally wants to go to her local community center’s pottery class. She hires Joan, a community engagement provider to help her sign up for the class and attend the class with her. Joan helps Sally interact with the other people in the pottery class and shows her how to sign up for the class being offered next month. Joan also helps Sally pick out the supplies she needs to bring next time to make her pots.

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Billy wants to join the Boy Scouts but is not sure what to expect. He hires Joe, a community engagement provider, to go with him to the Boy Scout Troop meetings. In the beginning, Joe helps Billy introduce himself to the other boys in his troop. Later, Billy decides he wants to earn a merit badge. Joe helps Billy learn what he needs to do to earn his first badge.