



## Informing Families

# Survey of Individuals on DDA's No Paid Services Caseload

This survey is intended to provide Informing Families and the Developmental Disabilities Council a better understanding of current issues faced by individuals and families on DDA's No Paid Services (NPS) caseload. It is a way to help us shape and share the information that's helpful and relevant. This survey is anonymous and voluntary. Identifying information is not collected, stored or shared.

This survey is only for individual who are on the NPS caseload (or who are supporting someone on the NPS caseload).

### Terms:

*Individual* refers to the child, youth or adult client of DDA who is not receiving a paid DDA service.

*You* refers to the person completing the form.

### Please send the completed survey to:

Washington State Developmental Disabilities Council  
Attn: Ed Holen  
2600 Martin Way E, Suite F  
Olympia, WA 98504

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1. What is your relationship to the individual (i.e., client of DDA)?

- Self
- Parent
- Sibling
- Other Family Member
- Non-Relative Guardian
- Support Person
- Other (Please describe) \_\_\_\_\_

2. What is the age of the individual?

- 0-3
- 4-13
- 14-21
- 22-40
- 41-60
- Over 60

3. What is your age (if you are not the individual)?

- 21-30
- 31-40
- 41-50
- 51-60
- Over 60

4. Does the individual live with you?

- Yes
- No

5. Have you ever requested services from DDA on behalf of the individual? (Note: this is different than applying for DDA eligibility.)

- Yes
- No
- I'm not sure

Comment:

6. If you have not requested services from DDA, do you know what services are available?

- Yes
- No
- 

Comment:

7. Do you know how to request services, such as who to call or where to go to the online Service Request & Information form?

- Yes
- No
- I'm not sure

Comment:

8. Do you need any of the following kinds of help? (Choose all that apply).

- A break for the caregiver
- Recreational opportunities
- Social connections
- Skill building to be more independent at home and in the community
- Learning job skills and/or finding/keeping a job
- Help to reduce harmful behaviors
- Personal care
- Physical therapy
- Occupational therapy
- Speech therapy
- Skilled nursing services
- Help taking medication
- Help with medical costs
- A more accessible home
- None. There are no current needs.
- Other: \_\_\_\_\_

Comment:

9. If there is a need for some kind of help or support, but you have not requested services, why not? (Choose all that apply.)

- I have been waiting for DDA to contact me.
- I was told that the individual needs to enroll in Medicaid first.
- I think my income is too high and will disqualify my family member from services.
- I was told there is a long wait list and no money for services.
- I was told nothing is available.
- I don't know what services to ask for.
- I am waiting until my family member (individual) turns 18 to ask for services.
- My family member (individual) is still in school and things are taken care of for now.
- I heard that there are not enough care providers.
- I sought DDA eligibility for my family member (individual) to make it easier to get services later on.
- The idea of requesting services feels overwhelming to me right now.
- Other: \_\_\_\_\_

Comment:

10. Do you know that there are openings for new enrollments in DDA's Individual & Family Services Waiver program?

- Yes
- No

11. Is there anything that would make requesting services easier?

Comment:

12. If the individual does not need services from DDA at this time, where is she/he getting support? (Check all that apply.)

- Myself
- Other family members
- School
- Private pay providers (child care, personal care, etc.)
- Friends and neighbors
- Private health insurance (e.g., for therapies, medication, counseling)
- Faith/Spiritual community
- Assistive technology (smart phone, iPad, tablet, etc.)
- Other: \_\_\_\_\_

13. If things are going well right now, do you have advice for others about resources and approaches that have worked for you and your family member? Please use other side of paper if you need more space.