



## CONNECTING HOME CARE CLIENTS WITH INDIVIDUAL PROVIDERS ONLINE

### What is Carina?

Carina is a free self-service website created to help connect clients receiving Medicaid funded home care with Individual Providers (IPs) who meet their needs and have been contracted through DSHS.

### Who is it for?

Carina Care is available to clients, IPs, case managers, and Home Care Referral Registry coordinators in the state of Washington. Everyone on Carina has been verified by the Washington State Department of Social and Health Services (DSHS) or the SEIU 775 Training Partnership.

### How does it work?

#### 1. Register

Visit CarinaCare.com and click on the “register” button to create an account.

#### 2. Connect

- ▶ Create a job post that describes your needs and preferences.
- ▶ View profiles of IPs who are looking for work.
- ▶ Receive text or email alerts when a caregiver responds to your job post. Send and receive messages without sharing your phone number or email address.

#### 3. Authorize

Call your case manager to finalize your provider’s authorization and then care can begin.

## CarinaCare.com



### Completely Free

Carina is a free service and can be used on any device including mobile phones, tablets, and computers.



### Easy to Use

Post a job detailing your care needs and browse IP profiles. Receive text or email alerts when others respond to you.



### Private & Secure

Message and chat with other users on Carina without sharing your email or phone number.



### Built for Your Independence

Take charge of your search on Carina and browse through your options to find the best fit.

## Have more questions?

Call 1-844-797-8901 Monday through Friday 9am to 5:30pm  
or visit [carinacare.com](http://carinacare.com)

